



Abridged Project Management Procedures

Environmental Protection Agency
Office of Enterprise Technology and Innovation (OETI)

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Document Change History

Version	Date	Author	Description of Changes

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1. Procedure Development Guide OETI-PMP-01

This section defines the process by which the Environmental Protection Agency (EPA)'s Office of Enterprise Technology and Innovation (OETI) project management (PM) procedures are developed or modified, reviewed, and finalized. This document incorporates industry best practices, EPA policies, and Project Management Institute (PMI) standards for project management.

1.1 Process Flow Diagram

Figure 1-1 shows the process for creating or modifying a PM procedure. This figure represents the procedure development activities to be performed by OETI staff.

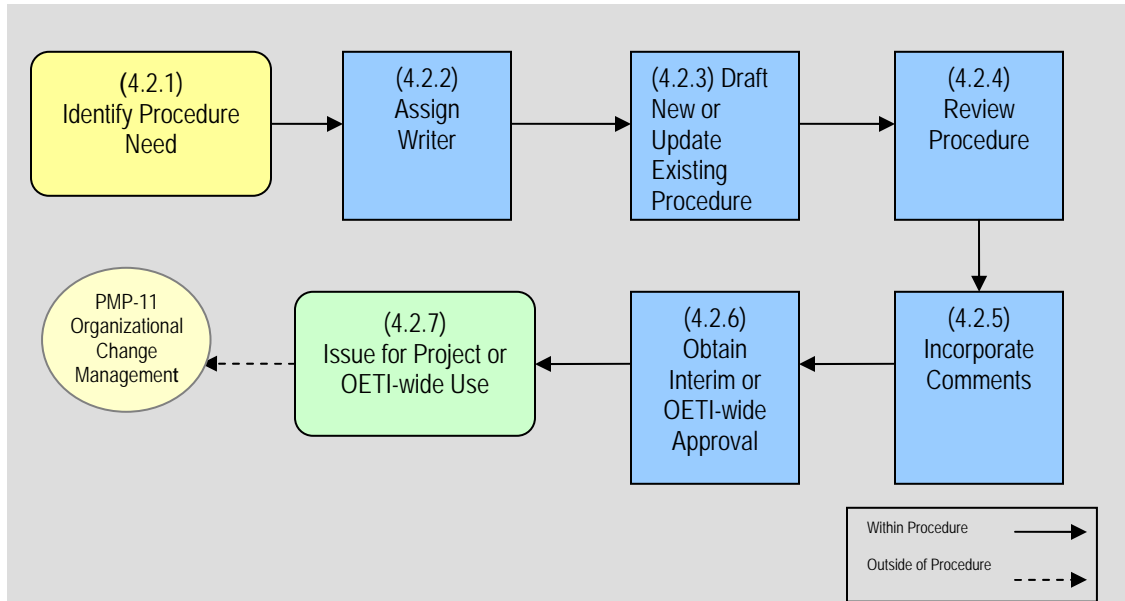


Figure 1-1. PM Procedure Development Process

1.2 Checklist for Procedure Development

The following provides a checklist for the key activities associated with each step of this project closure procedure.

Activities	Responsible Parties
4.2.1 Identify Procedure Need	
<input type="checkbox"/> Request made to develop a new or modify an existing procedure for managing a project with a description of the need, possible role suggestions, and whether the request is in response to an EPA or government-wide requirement	Procedure Requestor (Project Manager, Project Team Lead, or project team member)
<input type="checkbox"/> Request submitted via email or in a written statement to the Project Manager for agreement or rejection	Procedure Requestor
<input type="checkbox"/> Decision made to move forward with procedure via email or in a written statement	Project Manager
4.2.2 Assign Writer	

Activities	Responsible Parties
<input type="checkbox"/> Writer assigned	Project Manager
4.2.3 Draft New or Update Existing Procedure	
<input type="checkbox"/> The Introduction section with Background and Purpose subsections completed <input type="checkbox"/> The Approach section with Assumptions (if applicable), Scalability, and Best Practices (if applicable) completed <input type="checkbox"/> The Best Practices section completed with enough information to ensure that the user can find the full reference if desired <input type="checkbox"/> The Roles and Responsibilities section included and all roles identified in the procedure included in the Roles and Responsibilities table <input type="checkbox"/> The Procedure section completed <input type="checkbox"/> A process flow diagram included in the Procedure section <input type="checkbox"/> The steps of the procedure detailed in the Procedure section and matched to the process flow diagram <input type="checkbox"/> The steps of the procedure completed <input type="checkbox"/> The Consideration section (if applicable) completed <input type="checkbox"/> An acronyms table included in Appendix A <input type="checkbox"/> All acronyms used in the document included in the acronyms table <input type="checkbox"/> Appendix B checklist for the procedure provided <input type="checkbox"/> Appendix C additional resources provided <input type="checkbox"/> Appendix D interface requirements provided (if applicable) <input type="checkbox"/> All formatting for the document checked for accuracy and consistency with the template <input type="checkbox"/> The Table of Contents updated (F9)	Writer
4.2.4 Review Procedures	
<input type="checkbox"/> Reviewers with sufficient expertise in the subject matter selected <input type="checkbox"/> Review completed.	Planning and Evaluation Team Lead
4.2.6 Obtain Interim or OETI-wide Approval	
<input type="checkbox"/> Appropriate reviews incorporated	Writer
<input type="checkbox"/> Procedure approved	Project Manager or OETI Director
4.2.7 Issue for Project or OETI-wide Use	
<input type="checkbox"/> Procedure issued to the appropriate audience via email	Project Manager
<input type="checkbox"/> Procedure forwarded to the Document Coordinator for upload to the repository.	
<input type="checkbox"/> Procedure posted on the OCFO intranet	Communications Lead

2. Project Initiation and Planning Procedure OETI-PMP-02

This section defines the process by which staff within the EPA's OETI performs project initiation and planning activities.

2.1 Process Flow Diagram

Figure 2-1, presented on the next page, identifies the process for project initiation and planning for a new project. The process originates with an idea that is typically generated by an organizational need or requirement. Initiation activities begin when the project is sponsored within the organization. The level of sponsorship needed is driven by the magnitude of the initial requirement. The Project Requestor then completes the activities required to receive formal approval and funding, depending on the size and complexity of the project. Project planning typically overlaps with initiation activities for OETI projects due to the documentation required to obtain external approval. Planning, however, occurs over the life of the project and provides the foundation for all other project activities. This figure represents the project initiation and planning activities to be performed by OETI staff.

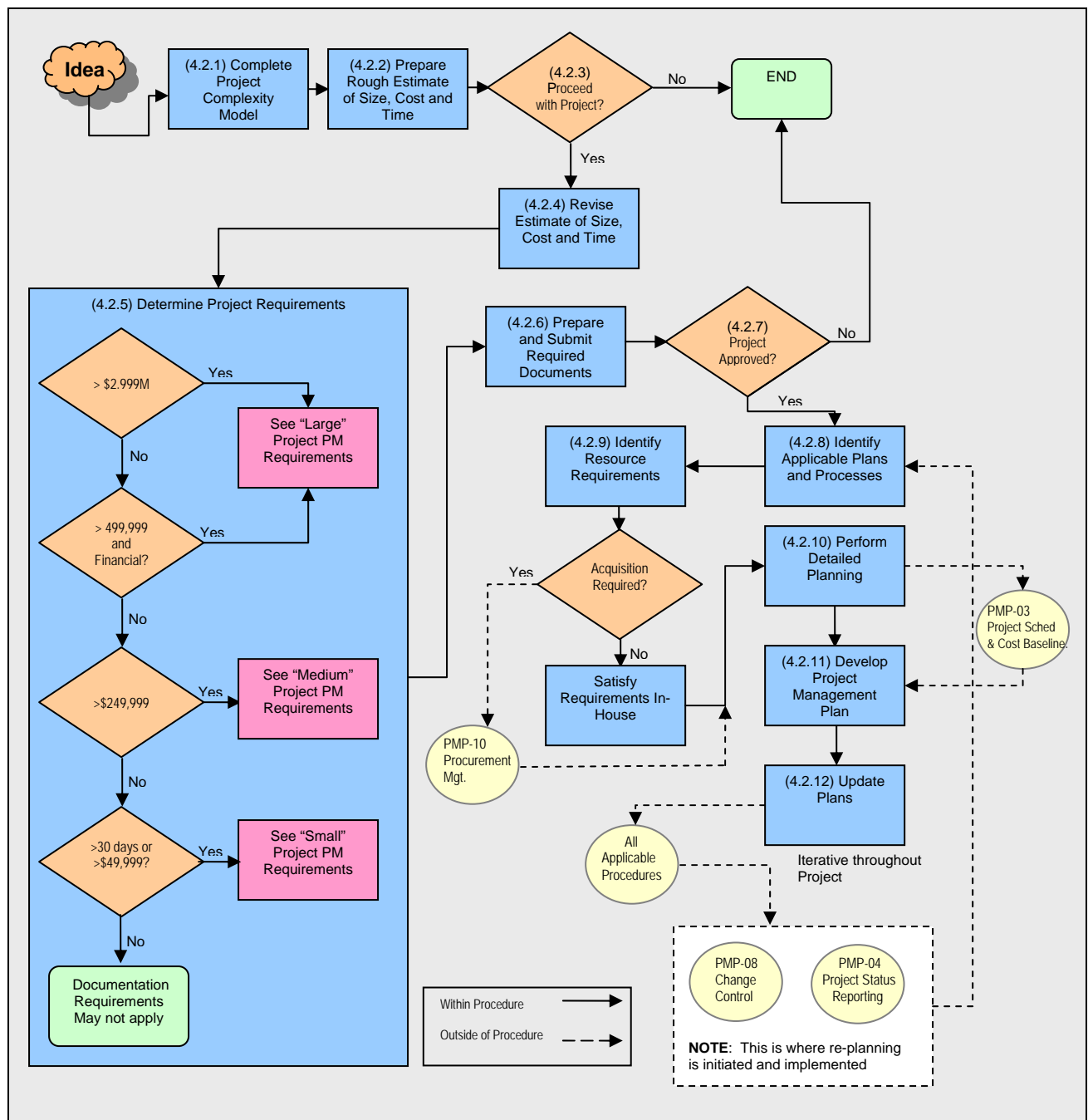


Figure 2-1. Project Initiation and Planning Process

2.2 Checklist for Project Initiation and Planning Activities

The following table provides a checklist for the key activities associated with each step of this project initiation and planning procedure.

Activities	Responsible Parties
4.2.1 Complete Project Complexity Model	

Activities	Responsible Parties
<input type="checkbox"/> Basic project variables relative to estimated cost, time, and complexity understood	Project Requestor
<input type="checkbox"/> Project Complexity Model completed and model rating received and perceived as reasonable	Project Requestor
<input type="checkbox"/> Additional analysis performed (as required) to better understand or mitigate areas of significant uncertainty	Project Requestor

4.2.2 Prepare Rough Estimate of Size, Cost, and Time

<input type="checkbox"/> Rough order of magnitude (ROM) cost estimate completed using experience or actuals from similar efforts	Project Requestor
<input type="checkbox"/> Approximate number of resources required to complete effort is documented	Project Requestor
<input type="checkbox"/> Approximate amount of time needed to complete effort defined and documented (in months)	Project Requestor
<input type="checkbox"/> Supporting documentation for project known/defined (business need, goals and objectives, initial business case, cost/benefit, as applicable)	Project Requestor

4.2.4 Revise Estimate of Size, Cost, and Time

<input type="checkbox"/> Approval to proceed with project obtained	Project Requestor/Project Manager
<input type="checkbox"/> The Project Manager assigned	Project Sponsor
<input type="checkbox"/> Enough information obtained to refine estimate <input type="checkbox"/> Cost estimating tool selected and available, if needed <input type="checkbox"/> Method for estimating defined <input type="checkbox"/> Assumptions for estimate documented <input type="checkbox"/> Resources or estimates from similar efforts consulted <input type="checkbox"/> Vendor estimates submitted, if applicable <input type="checkbox"/> Estimate reviewed and approved	Project Manager/Estimator

4.2.5 Determine Project Requirements

<input type="checkbox"/> Project resource requirements reviewed relative to available resources	Project Manager
<input type="checkbox"/> A decision made as to whether outside products or services are needed to execute the project	Project Manager
<input type="checkbox"/> Available resources assigned to open roles based on skill matches	Project Manager
<input type="checkbox"/> If applicable, a procurement action initiated to procure the desired product or services	Project Manager

4.2.6 Prepare and Submit Required Documents

<input type="checkbox"/> For large, complex projects – CPIC completed	Project Manager
<input type="checkbox"/> For medium projects – CPIC Lite completed	Project Manager
<input type="checkbox"/> For large and medium projects, documentation prepared for approval by the Investment Subcommittee	Project Manager
<input type="checkbox"/> For large and medium system projects, OEI SLCM documentation completed	Project Manager

<input type="checkbox"/> For all projects, an initial project schedule completed	Project Manager
4.2.8 Identify Applicable Plans and Processes	
<input type="checkbox"/> Final project approval received	Project Manager
<input type="checkbox"/> Project documentation and unique project requirements evaluated to determine which processes should be implemented for the project, and to what extent	Project Manager/Planning Team
<input type="checkbox"/> Decisions documented for incorporation into the PMP (SMP for systems projects)	Project Manager/ Planning Team
4.2.9 Identify Resource Requirements	
<input type="checkbox"/> Available resources within the organization known and evaluated to determine "fit" to open project roles	Project Manager/Planning Team
<input type="checkbox"/> Need to procure outside resources to fulfill project requirements evaluated	Project Manager/Planning Team
<input type="checkbox"/> If applicable, procurement process initiated per <i>PMP-10 Procurement Management Procedure</i>	Project Manager/Planning Team
4.2.10 Perform Detailed Planning	
Detailed planning activities occur for the project where the team defines the "how" for project execution	Project Manager/Project Team Leads
4.2.11 Develop Project Management Plan	
<input type="checkbox"/> Responsibility for development of the PMP (SMP for a system project) assigned by the Project Manager	Project Manager
<input type="checkbox"/> Project planning decisions documented in the PMP (SMP for a system project)	Project Manager/Project Team Leads
<input type="checkbox"/> Development of subsidiary project plans assigned as resources become available	Project Manager
<input type="checkbox"/> PMP (SMP for a system project) viewed and approved	Project Manager/Project Sponsor (as required)
4.2.12 Update Plans	
<input type="checkbox"/> Process and responsibility for updating the PMP (SMP for a system project) and all subsidiary plans defined	Project Manager
<input type="checkbox"/> Plans continually updated to reflect changes and addition to the project as they occur over the life of the project	Project Manager/Project Team Leads
<input type="checkbox"/> Test, inspection, and acceptance performed in accordance with contract and framework established above (if required under the contract)	DO/TO/WA COR or Contract-Level COR

3. Project Schedule and Cost Baseline Procedure OETI-PMP-03

This section defines the process by which staff within the EPA's OETI performs project schedule and cost baseline activities.

3.1 Process Flow Diagram

Figure 3-1 illustrates the process for the project schedule and cost baseline procedure and the activities to be performed.

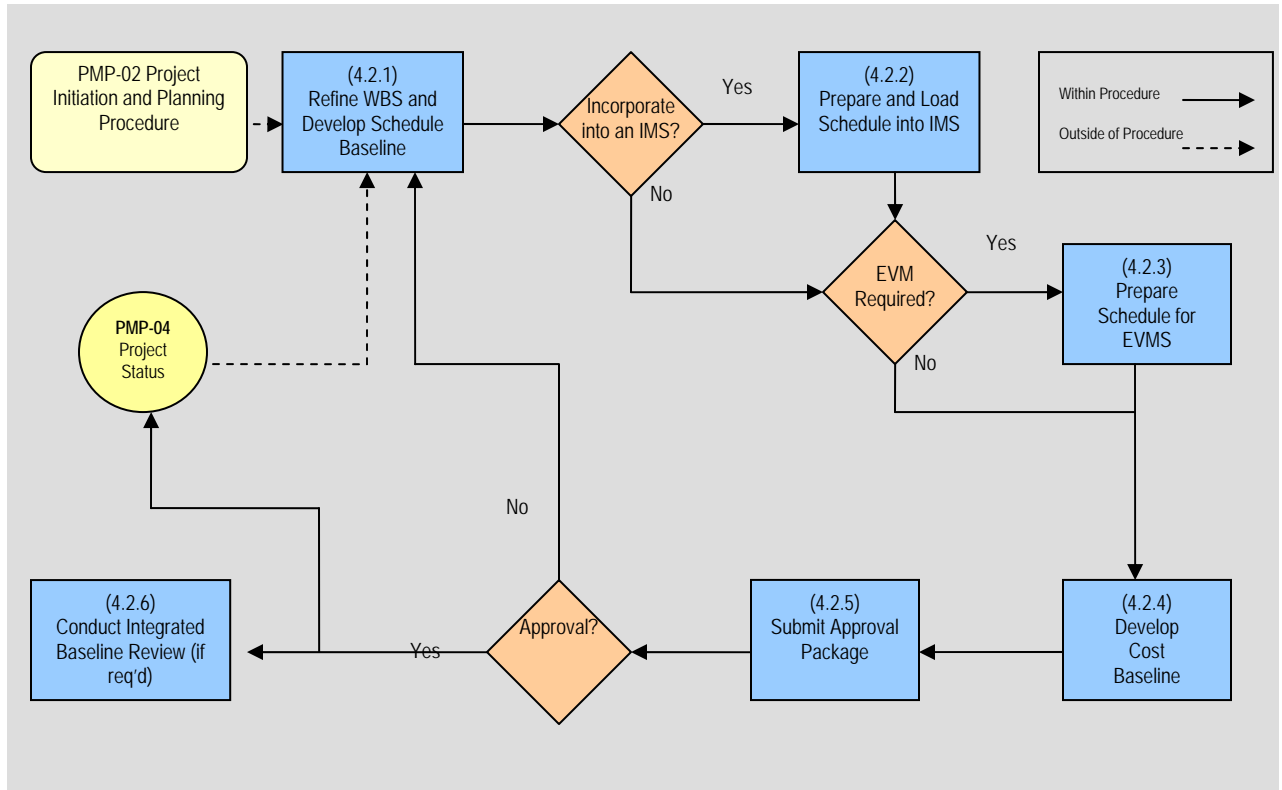


Figure 3-1. Project Schedule and Cost Baseline Process

3.2 Checklist for Preparing a Project Schedule and Cost Baseline

The following provides a checklist for the key activities associated with each step of this project schedule and cost baseline procedure.

Activities	Responsible Parties
4.2.1 Refine WBS and Develop Schedule Baseline	
<input type="checkbox"/> WBS is refined to meet the following requirements: <ol style="list-style-type: none"> 1. Prepared using PMI's PMBOK Guide as a framework 2. Contains a WBS dictionary 3. Structured to contain all work elements (scope) 4. Structured to support cost estimation 	Project Team Lead

Activities	Responsible Parties
5. Structured to levels that satisfy status reporting, including schedule, costs, resource, and performance, and if required, EV metrics 6. Structured to levels that identify all work activity in the way that it is planned to be performed <input type="checkbox"/> Integrated schedule is submitted	
<input type="checkbox"/> Schedule of activities is developed <input type="checkbox"/> Milestone list is developed <input type="checkbox"/> Activities are sequenced by identifying dependencies (internal and external) <input type="checkbox"/> The durations of activities are estimated using historical data (e.g., past project schedules, lessons learned, known constraints), and expert judgment <input type="checkbox"/> The calendar with the appropriate holidays breaks is used appropriately for each activity <input type="checkbox"/> Critical path(s) is established <input type="checkbox"/> Resources are assigned to the activities <input type="checkbox"/> Resource leveling is applied	CAM, Schedule/EV Coordinator
<input type="checkbox"/> Project schedule is reviewed to ensure that it includes all applicable planning documents and includes: 7. All contract deliverables are in the schedule 8. A proposed timeline is supported by dependent activities 9. An approach to the work, codified in the schedule, is workable at EPA (i.e., is there sufficient time for building consensus, appropriate reviews, etc.) 10. Activities are linked 11. Schedule is properly formatted 12. Resources are not over booked or under booked <input type="checkbox"/> Activities are short enough in duration and/or milestones sufficiently close together that the status process will provide insight into project progress	CAM, Project Team Lead
<input type="checkbox"/> Project schedule reviewed and approved	Project Manager
4.2.2 Prepare and Load Schedule into IMS	
<input type="checkbox"/> New material in the IMS reviewed for dependencies with project's activities, necessary changes or additions made are communicated to the Schedule/EV Coordinator	CAM, Schedule/EV Coordinator
<input type="checkbox"/> Schedule is prepared for incorporation into the IMS, including summary tasks, milestones, and EPA activities <input type="checkbox"/> Schedule is loaded into IMS and all external dependencies established <input type="checkbox"/> All activities within a task or within the project are sequenced <input type="checkbox"/> The dependencies and relationships between each of the tasks and	Schedule/EV Coordinator

Activities	Responsible Parties
activities are defined <input type="checkbox"/> Message is sent to all Project Managers that the IMS has been updated <input type="checkbox"/> IMS updated based upon feedback and direction from CAM	
<input type="checkbox"/> Updated IMS reviewed and any changes provided to Schedule/EV Coordinator <input type="checkbox"/> Modifications as a result of external dependencies reviewed and accepted	Project Team Lead, CAM
4.2.3 Prepare Schedule for EVMS	
<input type="checkbox"/> Control accounts are established according to EV standards and within requirements of the EV tool <input type="checkbox"/> Control accounts are decomposed into work packages and EV techniques are assigned	CAM, Schedule/EV Coordinator
<input type="checkbox"/> The schedule reserved fields are populated as required <input type="checkbox"/> Schedule “properties”, such as Status Date and Project Start Date, etc., are populated as required	Schedule/EV Coordinator
<input type="checkbox"/> Baselined schedule is reviewed and approved	Project Team Lead (if applicable) and Project Manager
4.2.4 Develop Cost Baseline	
<input type="checkbox"/> Cost estimate is developed including EPA costs and contractor costs (if applicable) <input type="checkbox"/> Costs are within the budget developed in the planning process <input type="checkbox"/> Labor and other direct costs (ODCs) are included in cost baseline <input type="checkbox"/> Cost baseline, including contractor activities, is reviewed: <ul style="list-style-type: none"> 13. Does the PV by month seem reasonable? 14. Is it overly front- or back-loaded? 15. Are there peaks and valleys where expected? 16. Are all authorized funds baselined? 17. Is the resource loading methodology reasonable? 18. Is there reasonable use of performance measures? 	CAM
<input type="checkbox"/> Correct baseline costs are captured in the EV tool	Schedule/EV Coordinator, CAM
4.2.5 Submit Approval Package	
<input type="checkbox"/> Schedule and cost baseline package is prepared and submitted for review	CAM
<input type="checkbox"/> Cost and schedule baselines are reviewed and approved or feedback provided	Project Team Lead (if applicable), Project Manager
<input type="checkbox"/> Necessary revisions to the baselines are made	CAM, Schedule/EV Coordinator

Activities	Responsible Parties
<input type="checkbox"/> Project schedule is baselined; new portion of the IMS is baselined	Schedule/EV Coordinator
4.2.6 Conduct Integrated Baseline Review (if Required)	
<input type="checkbox"/> Performance Measurement Baseline is established and other required documentation is submitted	Contractor
<input type="checkbox"/> Ensure IBR is conducted within 45 days to six months of contract award	Project Manager
<input type="checkbox"/> IBR preparation activities are performed <input type="checkbox"/> PMB is accessed <input type="checkbox"/> Results of the assessment are documented <input type="checkbox"/> IBR out brief is conducted	Project Manager, Project Team Lead, CAM
<input type="checkbox"/> All identified risks and issues are captured and communicated for tracking and monitoring purposes according to relevant procedures	Project Manager

4. Project Status, Reporting, and Forecasting Procedure OETI-PMP-04

This section defines the process by which staff within the EPA's OETI performs project status, reporting, and forecasting activities.

4.1 Process Flow Diagram

Figure 4-1 depicts the process for project status, reporting, and forecasting and the activities to be performed.

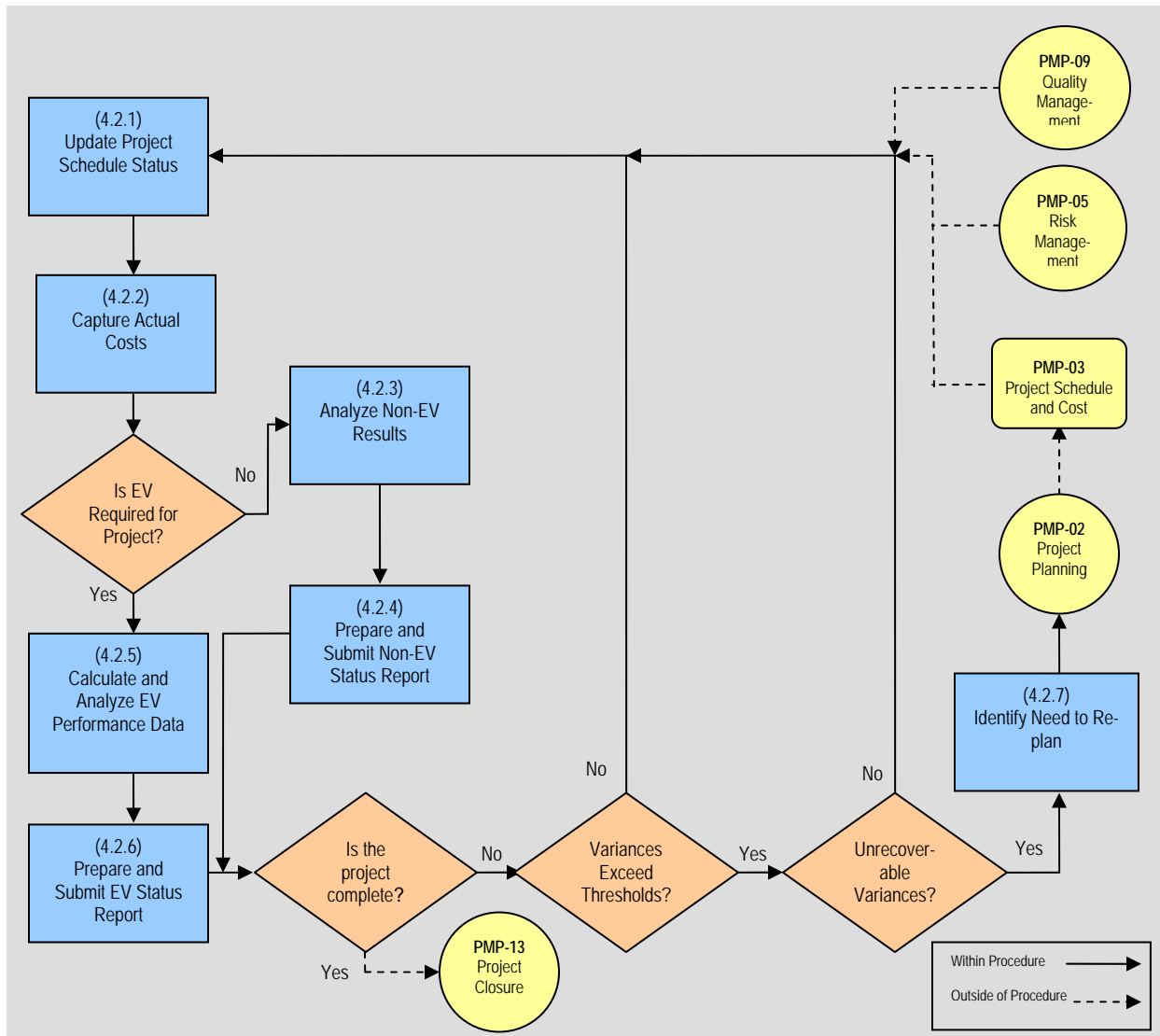


Figure 4-1. Project Status, Reporting, and Forecasting Process

4.2 Checklist for Project Status, Reporting, and Forecasting

The following provides a checklist for the key activities associated with each step of this status, reporting, and forecasting procedure.

Activities	Responsible Parties
4.2.1 Update Project Schedule Status	
<input type="checkbox"/> Activities planned to start or finish in the reporting period (the previous calendar month) are updated <input type="checkbox"/> Adjustments to the schedule are made (e.g., add dependencies, change duration, add a new task, etc.) <input type="checkbox"/> Contractor schedule submitted is checked to ensure that all activities planned for the period are updated	CAM Schedule/EV Coordinator
<input type="checkbox"/> Need Status Report is issued	Schedule/EV Coordinator
4.2.2 Capture Actual Costs	
<input type="checkbox"/> Timesheets are provided to Schedule/EV Coordinator <input type="checkbox"/> Current month estimate and prior month reported actual contractor costs are provided to Schedule/EV Coordinator, if applicable	CAM COR (if applicable)
<input type="checkbox"/> Actual cost data is consolidated and prepared for analysis (EPA and contractor cost data as applicable)	Schedule/EV Coordinator
4.2.3 Analyze Non-EV Results	
<input type="checkbox"/> Updated schedule is distributed to CAM <input type="checkbox"/> Project budget and actual costs are distributed to CAM	Schedule/EV Coordinator
<input type="checkbox"/> Schedule information is reviewed and understood <input type="checkbox"/> Analysis is performed on project budget and actual costs <input type="checkbox"/> Corrections are provided to Schedule/EV Coordinator	CAM
4.2.4 Prepare and Submit Non-EV Status Report	
<input type="checkbox"/> Status report template is populated with status information <input type="checkbox"/> Source data (e.g., project schedules, project budget, actual costs, preliminary status report) is provided to the CAM	Schedule/EV Coordinator
<input type="checkbox"/> Issues, risks and quality assurance results are managed and reported throughout the reporting period as well as on the status report <input type="checkbox"/> Status report is populated with risks and issues analysis and budget vs. actual costs variance explanations <input type="checkbox"/> Status report is distributed to Project Team Lead (if applicable), Project Manager and Project Evaluation Team Lead	CAM
<input type="checkbox"/> Status report updates are summarized in the dashboard report and submitted to system or project sponsor after Project Manager approves the report	Planning and Evaluation Team Lead
<input type="checkbox"/> Project status report is reviewed and accepted	Project Team Lead (if applicable) Project Manager
<input type="checkbox"/> Dashboard report is reviewed and approved	Project Manager
4.2.5 Calculate and Analyze EV Performance Data	
<input type="checkbox"/> Updated schedule is distributed to CAM	Schedule/EV Coordinator

Activities	Responsible Parties
<input type="checkbox"/> Monthly EV metrics are produced <input type="checkbox"/> Reports and other information (e.g., updated schedule, EV reports) are compiled and distributed to CAMs	
<input type="checkbox"/> Analysis is performed on EV metrics <input type="checkbox"/> Corrections are provided to Schedule/EV Coordinator	CAM
4.2.6 Prepare and Submit EV Status Report	
<input type="checkbox"/> Status template is populated with status information, including corrections <input type="checkbox"/> Source data (e.g., project schedule, EV metrics, relevant EV reports, preliminary status report) is sent to CAM	Schedule/EV Coordinator
<input type="checkbox"/> Issues, risks and quality assurance results are managed according their respective procedures throughout the reporting period as well as on the status report <input type="checkbox"/> Status report is populated with risks and issues analysis, basic EV analysis, and variance analysis <input type="checkbox"/> Status report is distributed to Project Team Lead (if applicable), Project Manager and Project Evaluation Team Lead	CAM
<input type="checkbox"/> Status report updates are summarized in the dashboard report and submitted to OCFO after Project Manager approves the report <input type="checkbox"/> Related OCFO program status reports for OMB compiled and submitted, as required	Planning and Evaluation Team Lead
<input type="checkbox"/> Project status report is reviewed and approved	Project Team Lead (if applicable) Project Manager
<input type="checkbox"/> Dashboard report is reviewed, approved, and sent to system or project sponsor	Project Manager
4.2.7 Identify Need to Re-plan	
<input type="checkbox"/> Variances are examined to determine if they exceed the reporting threshold	CAM Project Team Lead (if applicable) Schedule/EV Coordinator
<input type="checkbox"/> Variances are examined to determine if they are unrecoverable	Project Manager Project Team Lead (if applicable) CAM
<input type="checkbox"/> Prepares a CR requesting a formal re-plan, if necessary	Project Team Lead (if applicable) CAM
<input type="checkbox"/> Approves submission of CR requesting a formal re-plan, if necessary	Project Manager
<input type="checkbox"/> Submits CR requesting a formal re-plan, if necessary	Project Team Lead

5. Risk Management Procedure Guide OETI-PMP-05

This section defines the process by which staff within the EPA's OETI performs risk management activities.

5.1 Process Flow Diagram

Figure 5-1 identifies the process for risk management.

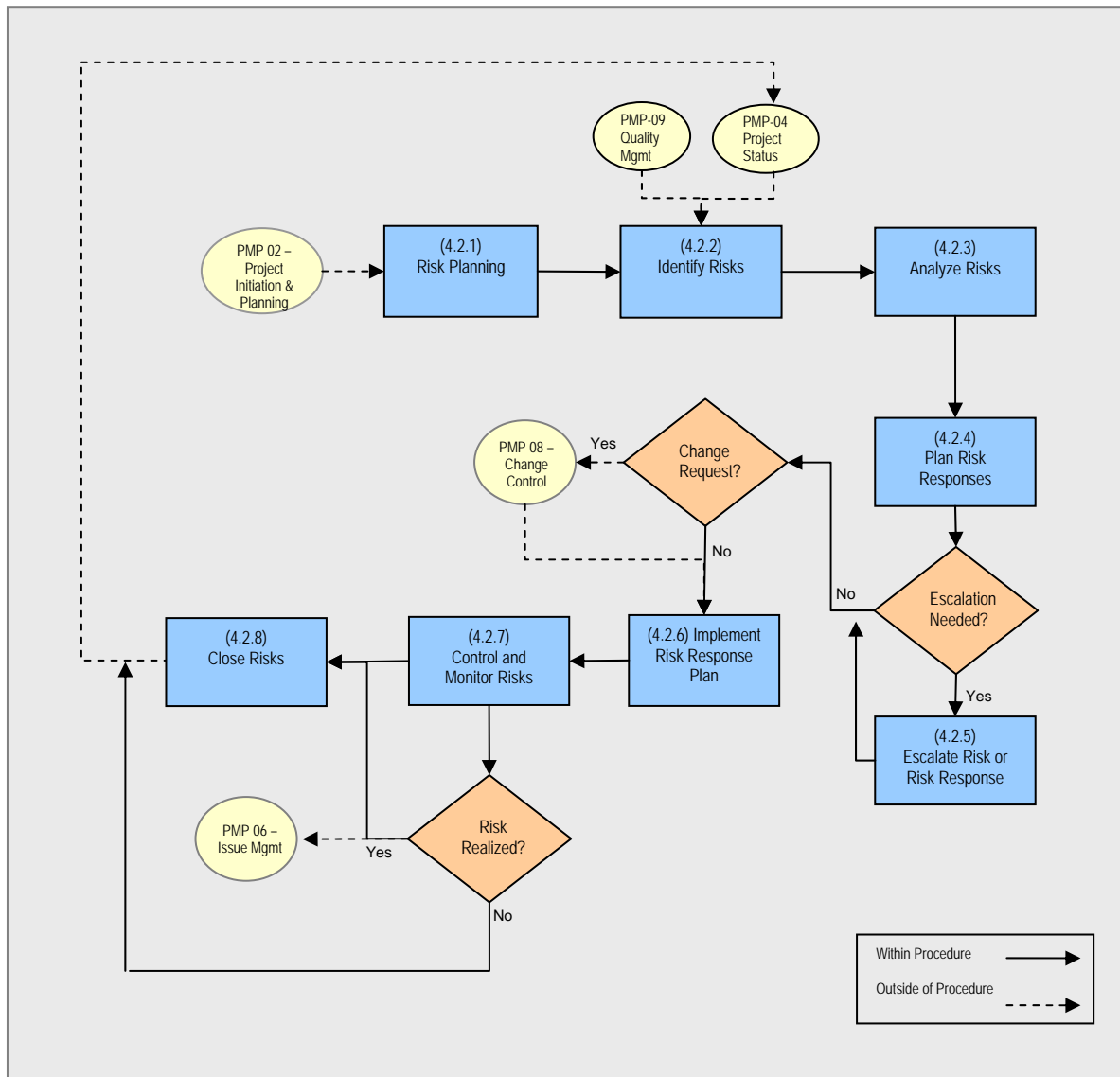


Figure 5-1. Risk Management Process

5.2 Checklist for Risk Management Procedure

The following provides a checklist for the key activities associated with each step of this document management procedure.

Activity	Responsible Parties
4.2.1 Risk Planning	
<input type="checkbox"/> Risk planning is performed	Project Manager, Project Team Leads
<input type="checkbox"/> Risk Coordinator is assigned	Project Manager
<input type="checkbox"/> Risk Management Plan is completed	Risk Coordinator, Project Manager
<input type="checkbox"/> Risk Management Committee participants are determined (if applicable)	Project Sponsor, Project Manager, Project Team Leads
<input type="checkbox"/> Risk management activities are reflected in the project schedule and resources are assigned	Project Manager, Project Team Leads
<input type="checkbox"/> Risk tracking tools, metrics, forms, and reports are determined (as applicable)	Risk Coordinator
4.2.2 Identify Risks	
<input type="checkbox"/> Lessons learned from previous projects and experiences are considered to provide valuable insights for identifying potential risks	Risk Coordinator, Project Manager
<input type="checkbox"/> Risk Reporting Forms are used by project team members for each new risk identified	Risk Coordinator
<input type="checkbox"/> Risk Log is populated with initial information about new risks	
<input type="checkbox"/> A project risk meeting is conducted during the early stage of the project, facilitating the identification of an initial list of project risks	Risk Coordinator, Project Manager, Project Team Members
4.2.3 Analyze Risks	
<input type="checkbox"/> Impact rating is assigned for all identified risks <input type="checkbox"/> Probability rating is assigned for all identified risks <input type="checkbox"/> Severity score is calculated and a risk classification determined for each identified risk <input type="checkbox"/> Risk priority is determined <input type="checkbox"/> All ratings, severity scores, and priorities are recorded in the Risk Log	Risk Coordinator, Risk Management Committee
4.2.4 Plan Risk Responses	
<input type="checkbox"/> Appropriate risk response strategy is evaluated within the context of the project constraints <input type="checkbox"/> Risk response strategies for red risks are prioritized and addressed first <input type="checkbox"/> Risk response actions are assigned	Project Manager, Risk Management Committee, Risk Owner(s)
<input type="checkbox"/> Mitigation plan is developed for each risk (if applicable) <input type="checkbox"/> Contingency plan is developed for each risk (if applicable)	
<input type="checkbox"/> Response plan is analyzed to determine whether a Change Request (CR) is required	Project Manager, Risk Management Committee, Risk Owner(s)
<input type="checkbox"/> Risk and associated CR are analyzed to determine if other residual or secondary risks are introduced as a byproduct of the proposed CR	Project Manager, Risk Coordinator, Risk Management Committee
<input type="checkbox"/> WBS is updated as needed to represent risk response activities	Project Manager, Project Team Leads

<input type="checkbox"/> Risk response strategies and plans are documented in the Risk Log	Risk Coordinator
4.2.5 Escalate Risk or Risk Response	
<input type="checkbox"/> Escalation actions are determined, as applicable	Risk Management Committee, Project Manager
<input type="checkbox"/> Escalation actions are documented in the Risk Log	Risk Coordinator
<input type="checkbox"/> Actions are escalated and the outcomes are documented in the Risk Log	Risk Management Committee, Project Manager, Risk Coordinator
4.2.6 Implement Risk Response Plan	
<input type="checkbox"/> Risk response plans are implemented	Risk Owner
4.2.7 Monitor and Control Risks	
<input type="checkbox"/> Risk Management Report is prepared for regular status activities	Risk Coordinator
<input type="checkbox"/> Status of risk is communicated during status activities	Risk Owner
<input type="checkbox"/> Risk response re-planning is performed as required <input type="checkbox"/> Alternate risk response strategy for risk is determined (as applicable)	Risk Owner, Risk Coordinator, Project Manager, Risk Management Committee
<input type="checkbox"/> Risk status changes and updates are recorded in Risk Log	Risk Coordinator
4.2.8 Close Risks	
<input type="checkbox"/> Risks proposed for closure (marked as in the Final stage) are reviewed <input type="checkbox"/> Justifications for closing risks are approved <input type="checkbox"/> Any associated risks that have been created as a byproduct of closing the risk(s) are determined	Risk Owner, Risk Management Committee, Project Manager
<input type="checkbox"/> Risk is recorded as closed in the Risk Log, to include accompanying justification	Risk Coordinator

6. Issue Management Procedure OETI-PMP-06

This section defines the process by which staff within the EPA's OETI issue management activities.

6.1 Process Flow Diagram

Figure 6-1 depicts the process for issue management and the activities to be performed. This process originates with defining the implementation of the issue management process as described in *PMP-02 Project Initiation and Planning Procedure*. This process may also be triggered by risks that are realized and become issues as described in *PMP-05 Risk Management Procedure*. The identification of issues in the course of project statusing activities as described in *PMP-04 Project Statusing, Reporting and Forecasting Procedure* or quality assurance activities as described in *PMP-09 Quality Management Procedure* can also trigger the process. The process continues from issue identification through the implementation of resolution actions and issue closure.

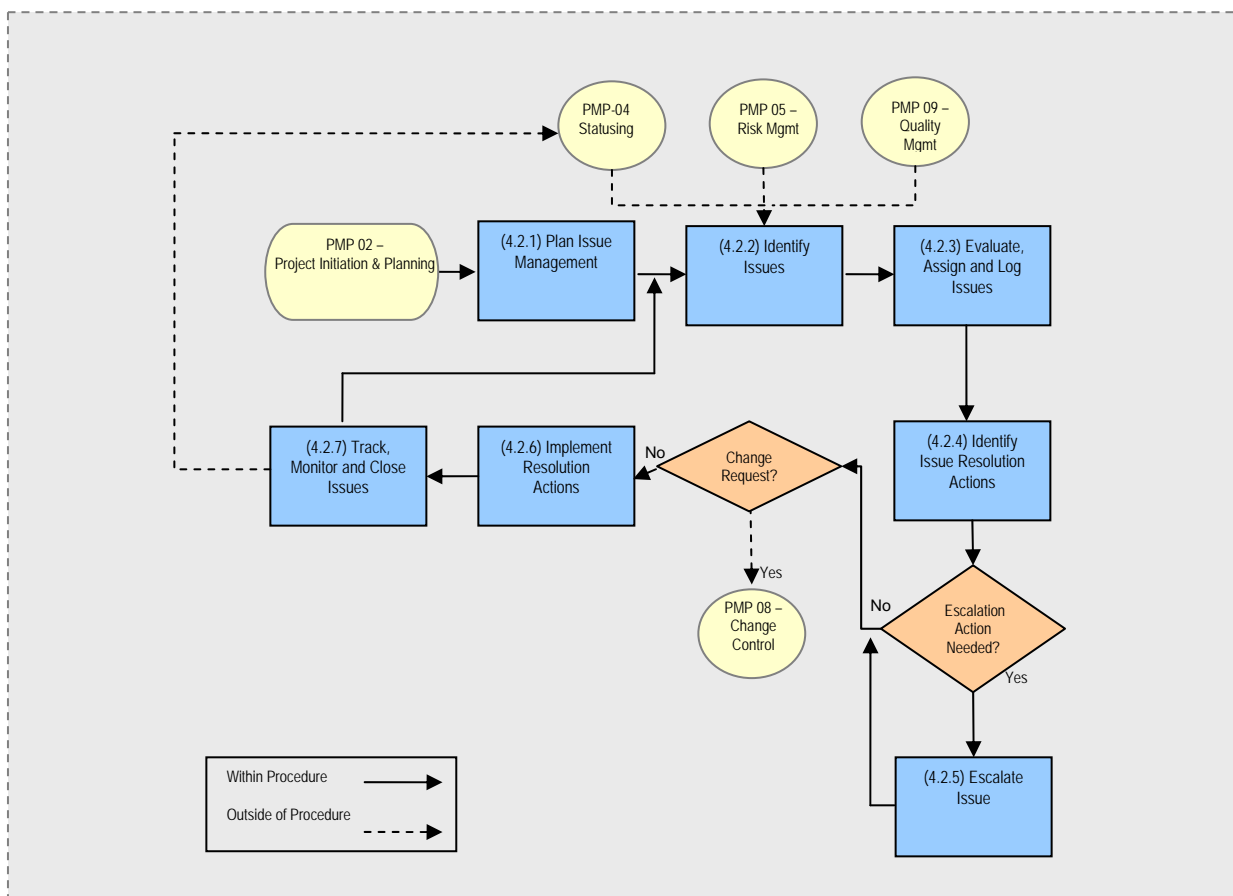


Figure 6-1. Issue Management Process

6.2 Checklist for Issue Management

The following table provides a checklist for the key activities associated with each step of this issue management procedure.

Activities	Responsible Parties
4.2.1 Plan Issue Management	

Activities	Responsible Parties
<input type="checkbox"/> The scope of the issue management process is defined and documented in the Project Management Plan <input type="checkbox"/> The issue management process and details are defined and documented in the Project Management Plan <input type="checkbox"/> An issue escalation process is defined <input type="checkbox"/> Roles and responsibilities for the issue management process are defined <input type="checkbox"/> Issue management process is communicated to the project team	Project Manager/Project Team Leads
<input type="checkbox"/> The Issue Coordinator is assigned <input type="checkbox"/> The Issue Form and Issue Log are designed and locally available to project team members	Project Manager
4.2.2 Identify Issues	
<input type="checkbox"/> Issue is identified <input type="checkbox"/> Issue is documented using the Issue Form <input type="checkbox"/> All applicable fields on the Issue Form are complete and accurate <input type="checkbox"/> A 'Date Resolution Needed' is determined, if known <input type="checkbox"/> Issue is routed to the Issue Coordinator	Issue Originator
4.2.3 Evaluate, Assign and Log Issues	
<input type="checkbox"/> Issue is reviewed based on subject matter and severity <input type="checkbox"/> Issue is routed to Project Manager or Project Team Lead for assignment	Issue Coordinator
<input type="checkbox"/> Issue is reviewed <input type="checkbox"/> Issue is assigned to appropriate team member for resolution <input type="checkbox"/> Issue Form is forwarded to assigned Issue Owner	Project Manager/Project Team Leads
<input type="checkbox"/> Issue is reviewed and assigned a Priority rating	Issue Owner
<input type="checkbox"/> Issue is reviewed by Issue Coordinator and checked for duplication <input type="checkbox"/> Issue number is assigned to issue <input type="checkbox"/> Issue is entered into Issue Log	Issue Coordinator
4.2.4 Identify Issue Resolution Actions	
<input type="checkbox"/> Resolution action is identified <input type="checkbox"/> Next course of action (escalation, change control etc.) is determined <input type="checkbox"/> Resolution is analyzed for re-planning implications, if any <input type="checkbox"/> Resolution action is routed through change control process, as required <input type="checkbox"/> Resolution action is communicated to Issue Coordinator/Project Team	Issue Owner
<input type="checkbox"/> Resolution action is approved to implement	Project Manager, Change Control Board as required
4.2.5 Escalate Issue	
<input type="checkbox"/> Issue is escalated as needed	Project Team Lead, Project Manager
<input type="checkbox"/> Resolution action proceeds once escalation action is addressed	Project Manager, Project Sponsor, Senior Management
4.2.6 Implement Resolution Actions	
<input type="checkbox"/> Resolution action is implemented	Issue Owner, Project Team Members (as needed)
4.2.7 Track, Monitor and Close Issues	
<input type="checkbox"/> Regular opportunities to review and discuss Issue Log with Project Team are provided	Project Manager

Activities	Responsible Parties
<input type="checkbox"/> Status of resolution action is reported	Issue Owner
<input type="checkbox"/> Resolution action is identified as successful in addressing issue	Issue Owner, Project Manager
<input type="checkbox"/> Issue Log is updated regularly <input type="checkbox"/> Issue Log is distributed to Project Team in advance of statusing activities <input type="checkbox"/> Issue closed and status updated	Issue Coordinator

7. Requirements Management Procedure OETI-PMP-07

This section defines the process by which staff within the EPA's OETI performs requirements management (RM).

7.1 Process Flow Diagram

Figure 7-1 describes the process for RM, which originates with the development of the Requirements Management Plan. The RM process is similar for both new and maintenance tasks. For new tasks, the project should closely follow the RM process to ensure that the requirements baseline is adequate to serve as the basis for the work performed during the project's life cycle. For maintenance updates to work-products, even if the project requirements are already documented, the project should carefully consider each step in the process, even if it does not require significant action.

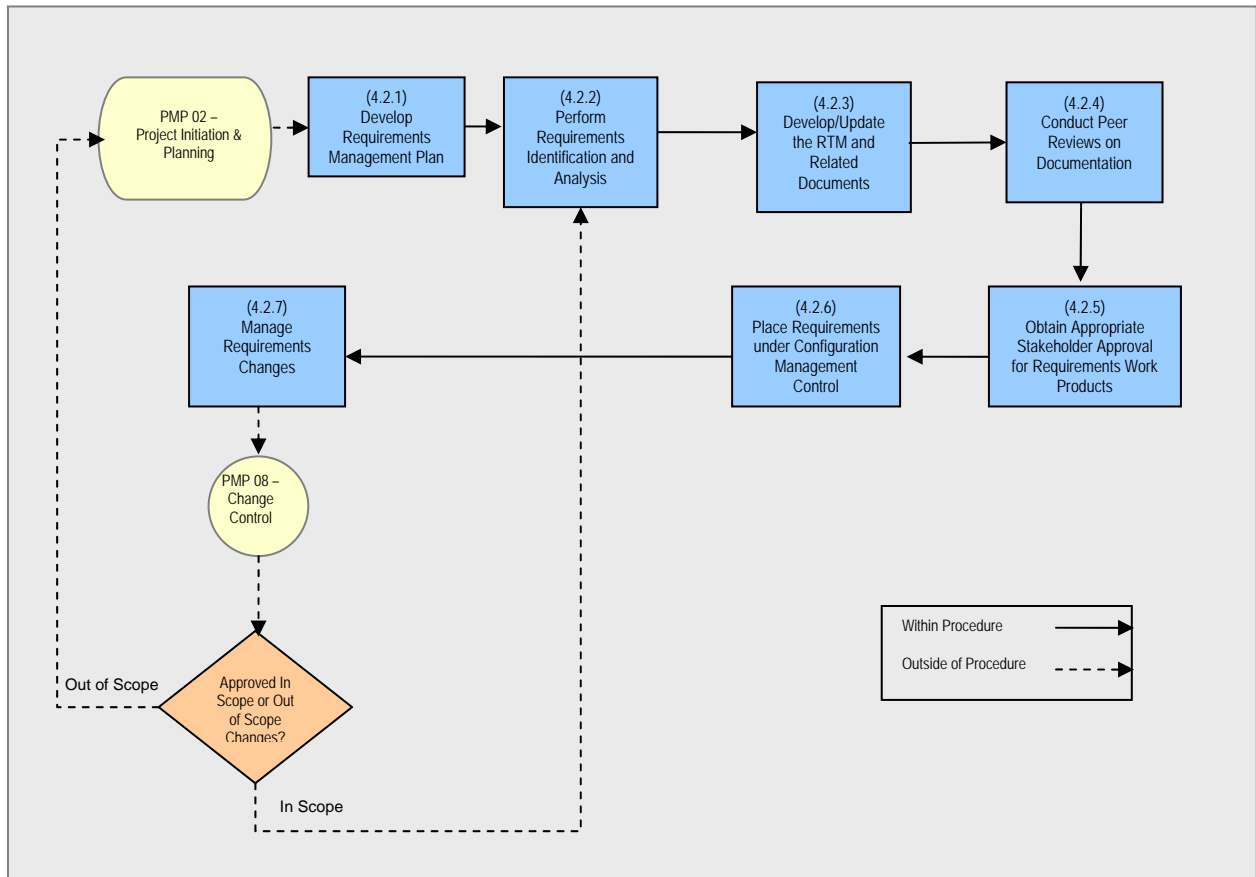


Figure 7-1. Requirements Management Process

7.2 Checklist for Requirements Management

The following provides a checklist for the key activities associated with each step of this RM procedure.

Activities	Responsible Parties
4.2.1 Develop Requirements Management Plan	

Activities	Responsible Parties
<input type="checkbox"/> Description of how requirements artifacts (requirements documents, Use Cases, Concept of Operations, etc.) will be developed and managed during the project life cycle is provided <input type="checkbox"/> Description of how requirement identification and analysis will be accomplished (e.g., sources, types, attributes, techniques, tools, etc.) is provided <input type="checkbox"/> The method by which bi-directional traceability will be established and maintained is described <input type="checkbox"/> RM template is leveraged/referenced	Requirements Manager
<input type="checkbox"/> Tasks and estimates are planned for the requirements phase <input type="checkbox"/> Business objectives, scope, and constraints are described for the project <input type="checkbox"/> Assumptions, known risks, and mitigation strategies are identified and addressed, if appropriate	Project Manager, Requirements Manager
4.2.2 Perform Requirements Identification and Analysis	
<input type="checkbox"/> Requirements gathering, identification, and analysis activities are done according to what is stated in the Requirements Management Plan <input type="checkbox"/> Documentation is created and/or updated according to Requirements Management Plan	Requirements Manager
<input type="checkbox"/> Requirements are identified, gathered, defined, and validated with the appropriate stakeholders to ensure they are clear and concise, measurable, achievable, realistic, consistent with the other requirements, and testable <input type="checkbox"/> Requirements are categorized and, for IT projects, are allocated to systems (e.g., functional, interface, performance), and non-systems components (e.g., manual component, policy)	Requirements Manager, Project Team
4.2.3 Develop/Update the RTM and Related Documents	
<input type="checkbox"/> The RTM is developed/updated with the newly created/modified requirements <input type="checkbox"/> Related requirements documents are developed/updated with the newly created/modified requirements and detailed descriptions, including any additional analysis	Requirements Manager
<input type="checkbox"/> Traceability is conducted throughout the life cycle	Requirements Manager, Project Team Leads, Project Team
<input type="checkbox"/> Requirements documents contain enough information for the stakeholder to understand, approve, or reject the documented requirements <input type="checkbox"/> Requirements documents are developed sufficiently to meet the project's specific needs	Requirements Manager, Project Manager, Project Team Leads
4.2.4 Conduct Peer Reviews on Documentation	
<input type="checkbox"/> Requirements documents/artifacts (e.g., RTM) are reviewed and modified as necessary before being sharing with project stakeholders	Requirements Manager, Project Team Leads, Project Team, QA Manager, Project Manager, Test Team
4.2.5 Obtain Appropriate Stakeholder Approval for Requirements Work Products	
<input type="checkbox"/> Approval solicitation method is employed (i.e., CCB, facilitated walk through, etc.) <input type="checkbox"/> Stakeholder approval is obtained for requirements work products (RTM and Requirements Document, in most cases)	Project Stakeholders
4.2.6 Place Requirements under Configuration Management Control	
<input type="checkbox"/> Approved requirements work products are placed under Configuration Management	Configuration Management

Activities	Responsible Parties
control	Team, Requirements Manager
4.2.7 Manage Requirements Changes	
<input type="checkbox"/> Changes to the requirements baseline have gone through the Change Control process (Refer to <i>OETI-PMP 08 Change Control Procedure</i> for a description of change control)	Project Manager, Project Stakeholders, Requirements Manager, Configuration Management Team
<input type="checkbox"/> Requirements documentation (e.g., RTM) is updated to reflect approved changes	Requirements Manager

8. Change Control Procedure OETI-PMP-08

This section defines the process by which staff within the EPA's OETI performs change control activities.

8.1 Process Flow Diagram

Figure 8-1 identifies the process flow for change control.

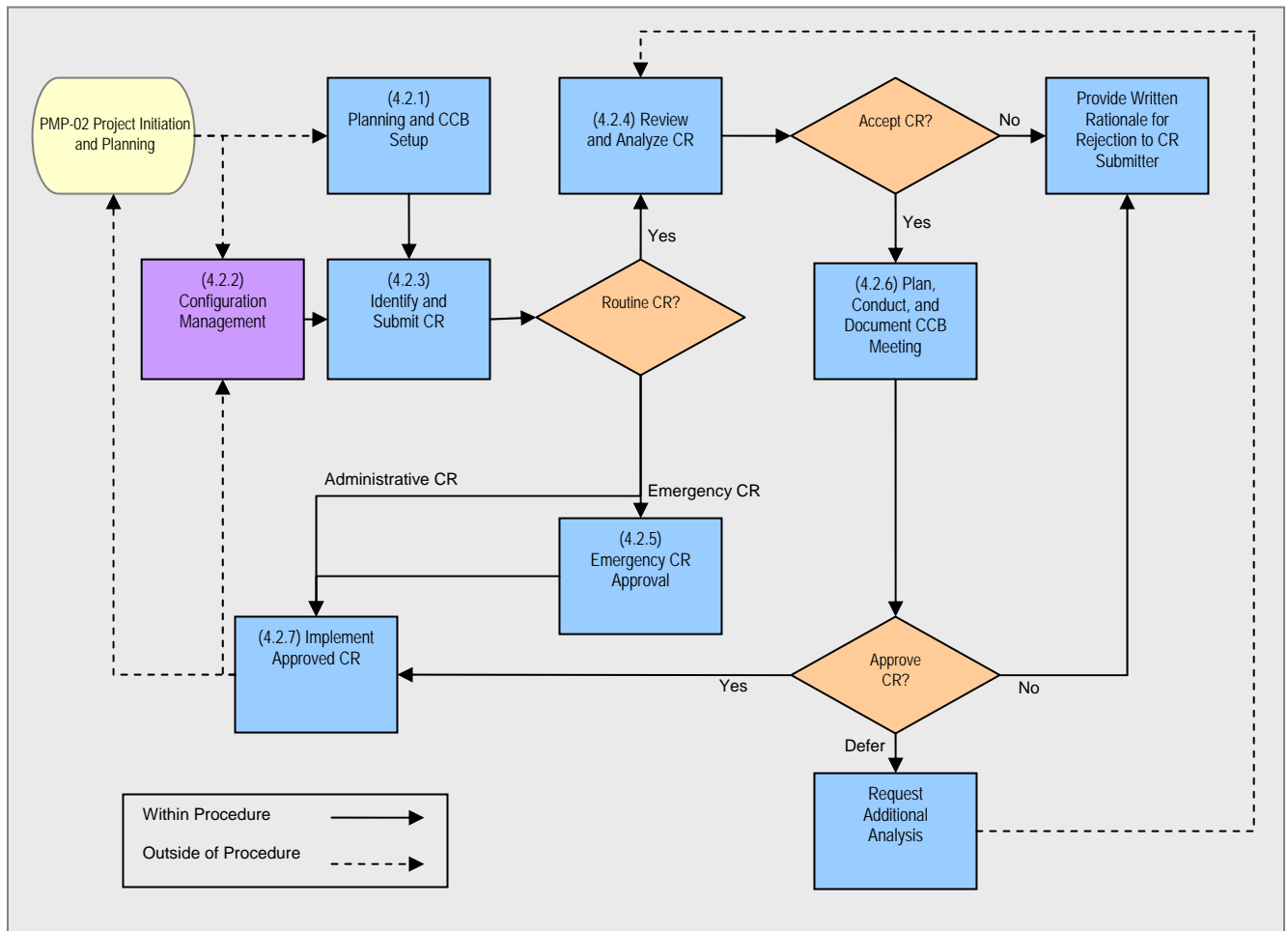


Figure 8-1. Change Control Process Flow

8.2 Checklist for Change Control

The following provides a checklist for the key activities associated with each step of this change control procedure.

Activities	Responsible Parties
4.2.1 Planning and CCB Setup	
<input type="checkbox"/> Scope and extent of change control process for the project are determined	Project Manager
<input type="checkbox"/> Change control activities are reflected in the project schedule and	

Activities	Responsible Parties
resources are assigned <input type="checkbox"/> For projects requiring formal change control, a Change Control Board Charter is developed <input type="checkbox"/> CCB Administrator role is assigned (if applicable) <input type="checkbox"/> Members of CCB are invited or assigned for the project (if applicable)	
<input type="checkbox"/> Change control process for project is documented in the Project Management Plan and/or the CCB Charter	Project Manager/Project Team Lead
<input type="checkbox"/> Technical infrastructure (for communication, tracking, documentation) is adequate and available to support the CCB process	CCB Administrator
<input type="checkbox"/> Configuration Management Plan is reviewed and approved, if applicable and as developed	CCB
4.2.2 Configuration Management	
<input type="checkbox"/> Configuration management planning is conducted	Project Manager, Configuration Manager, Project Team Leads
<input type="checkbox"/> Configuration management decisions and processes are documented in the Configuration Management Plan	Configuration Manager
<input type="checkbox"/> Configuration Management Plan is reviewed and approved, if applicable and as developed	Project Manager, Configuration Manager
<input type="checkbox"/> Configuration management processes are implemented	Configuration Manager
<input type="checkbox"/> Configuration management baseline is defined	Configuration Manager
<input type="checkbox"/> Configuration CR(s) are submitted	Configuration Manager
4.2.3 Identify and Submit Change Request	
<input checked="" type="checkbox"/> CR(s) are submitted	CR Submitter
<input type="checkbox"/> CR(s) are logged into the project's change control log or tracking mechanism <input type="checkbox"/> CR(s) are routed accordingly	CCB Administrator
<input type="checkbox"/> CR includes mandatory information as specified in section 4.2.2, as well as the following information, as appropriate: <ul style="list-style-type: none"> <input type="checkbox"/> Priority (proposed for CCB consideration) <input type="checkbox"/> Supporting documentation <input type="checkbox"/> Description includes justification and/or rationale for change <input type="checkbox"/> Impact to cost, schedule, and quality <input type="checkbox"/> Cost-benefit analysis <input type="checkbox"/> An assessment of alternatives <input type="checkbox"/> Risk assessment 	CR Submitter, CCB Administrator
<input type="checkbox"/> Direct correspondence between CCB Chair and CCB Administrator is occurring to ensure that all decisions are	CCB Administrator, CCB Chair

Activities	Responsible Parties
documented appropriately	
4.2.4 Review and Analyze CR	
<input type="checkbox"/> Clarification is sought from CR submitter if needed to clear up ambiguities <input type="checkbox"/> If a determination has been made that it is not justified, termination of CR is documented in the change control tracking mechanism and CR Submitter is notified of CR termination	CCB Administrator
<input type="checkbox"/> CR(s) are analyzed and the following information is documented to assess the magnitude of the impact of the CRs: <ul style="list-style-type: none"> <input type="checkbox"/> Risks <input type="checkbox"/> Dependencies <input type="checkbox"/> Assumptions <input type="checkbox"/> Decisions 	CCB Administrator, SMEs
<input type="checkbox"/> Impacts to the budget and schedule associated with implementing the change are analyzed and documented	CCB Administrator, SMEs, Project Manager
<input type="checkbox"/> CCB members are notified of scheduled CCB meetings	CCB Chair
4.2.5 Emergency CR Approval	
<input type="checkbox"/> Emergency CR(s) are routed to the CCB Chair for expedited approval <input type="checkbox"/> Emergency CR(s) approval and implementation information is documented	CCB Administrator
<input type="checkbox"/> CR(s) are reviewed for completeness and returned to CR Submitter if more information is needed	CCB Chair
<input type="checkbox"/> Meeting is convened (as needed) for review and approval	CCB Chair, Project Manager, Project Sponsor
<input type="checkbox"/> CR(s) are approved and routed for implementation	CCB Chair, Project Manager, Project Sponsor, Project Team Lead(s)
4.2.6 Plan, Conduct, and Document CCB Meeting	
<input type="checkbox"/> Logistics are planned for the CCB Meeting, including date, time and location <input type="checkbox"/> Meeting Minutes are prepared and distributed	CCB Administrator, CCB Chair
<input type="checkbox"/> Proposed CRs and any accompanying analysis are sent to the CCB for review prior to the meeting <input type="checkbox"/> Agenda is prepared <input type="checkbox"/> Action Items are identified and documented <input type="checkbox"/> CR status is updated in the CR tracking mechanism <input type="checkbox"/> Notified the CR Submitter and appropriate project management team and contractor project staff in writing of the disposition of the	CCB Administrator

CR (approved, rejected, or deferred)	
<input type="checkbox"/> A quorum is present at each vote	CCB Chair
<input type="checkbox"/> The following objectives are addressed at the CCB meeting: <ul style="list-style-type: none"> <input type="checkbox"/> New CRs reviewed <input type="checkbox"/> CRs voted upon, with an outcome of approve, reject, or defer <input type="checkbox"/> CRs prioritized and assigned <input type="checkbox"/> Existing CRs reprioritized as needed 	CCB Chair, CCB members
4.2.7 Implement Approved CR	
<input type="checkbox"/> Approved Routine CR(s) are communicated to responsible parties (i.e., Team Leads) for implementation <input type="checkbox"/> Project re-planning activities are initiated based on required change(s), referencing PMP-02 procedure <input type="checkbox"/> Required changes/baselines are implemented	Project Manager
<input type="checkbox"/> Administrative CR(s) are implemented	Project Team, others as needed
<input type="checkbox"/> Impact is reviewed based on affected areas of the project, resulting from initial re-planning activities <input type="checkbox"/> Project documents are updated if affected by changes	Project Manager, Team Leads, others as needed

9. Quality Management Procedure OETI-PMP-09

This section defines the process by which staff within the EPA's OETI performs quality management activities.

9.1 Process Flow Diagram

Figure 9-1 depicts the process flow for the quality management procedure. This process originates with the definition of quality standards defined during project planning activities (see *PMP-02 Project Initiation and Planning Procedure*). The procedure may also be triggered by risk mitigation plans that impact existing or require new quality assurance activities. Finally, if contractor support is used, the contract terms and performance criteria are inputs to the quality management process. The procedure continues through quality planning, collection of quality metrics, evaluation, and implementation of necessary process improvements.

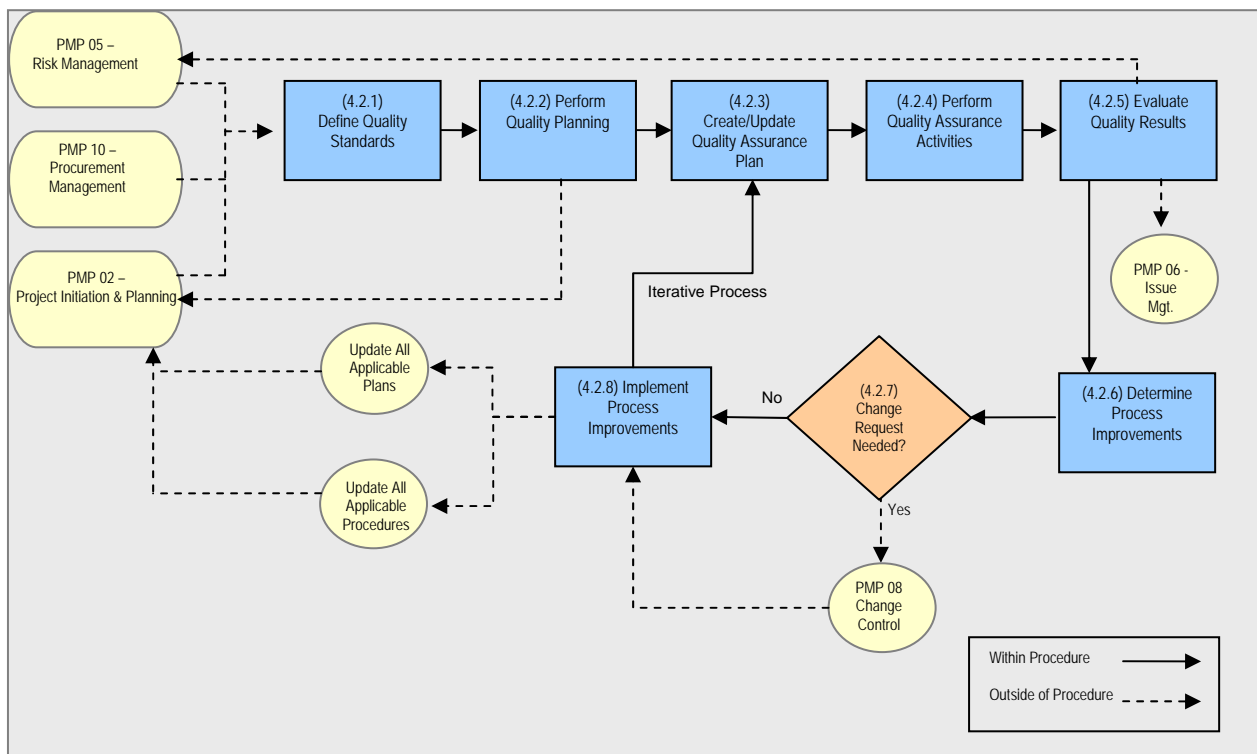


Figure 9-1. Quality Management Process Flow

9.2 Checklist for Quality Management

The following provides a checklist for the key activities associated with each step of this quality management procedure.

Activities	Responsible Parties
4.2.1 Define Quality Standards	
<input type="checkbox"/> The role of Quality Manager is assigned	Project Manager
<input type="checkbox"/> External quality requirements for the project are reviewed	Quality Manager/Project Manager

Activities	Responsible Parties
<input type="checkbox"/> The quality standards for the project are defined <input type="checkbox"/> Implications of the quality standards on the type of quality assurance activities that should be implemented for the project are reviewed	
4.2.2 Perform Quality Planning	
<input type="checkbox"/> Roles and responsibilities for quality assurance activities are defined <input type="checkbox"/> A schedule for quality assurance activities is defined <input type="checkbox"/> Quality assurance activities are defined for the project based on project size, scope and complexity, and defined quality standards <input type="checkbox"/> Quality metrics are defined specifically for the project <input type="checkbox"/> A process for capturing and documenting quality metrics are defined <input type="checkbox"/> Communication activities for providing quality assurance feedback and guidance within the project and across the organization are defined <input type="checkbox"/> Reporting mechanisms for quality assurance activities are defined <input type="checkbox"/> A process for creating and implementing Corrective Action Plans (CAPs) is defined <input type="checkbox"/> A process for escalating and resolving quality issues is defined	Quality Manager/Project Manager/Project Team Lead/Project Team Members
<input type="checkbox"/> Quality training requirements for team members are defined	Quality Manager
<input type="checkbox"/> Quality assurance activities are incorporated into the project schedule	Quality Manager/Project Manager
4.2.3 Create/Update Quality Assurance Plan	
<input type="checkbox"/> Decisions made during quality planning are documented and incorporated in the Quality Assurance Plan <input type="checkbox"/> The Quality Assurance Plan is communicated to Project Team Leads and project team members (if applicable)	Quality Manager
<input type="checkbox"/> The Quality Assurance Plan is consistent with all other project plans in terms of scope and approach <input type="checkbox"/> The Quality Assurance Plan is completed, reviewed, and approved by project management	Quality Manager/Project Manager
4.2.4 Perform Quality Assurance Activities	
<input type="checkbox"/> Quality training is has been delivered to project resources as required	Project Team Leads
<input type="checkbox"/> Quality Assurance activities are conducted as defined in Quality Assurance Plan and at the intervals and/or scheduled dates defined in the project schedule <input type="checkbox"/> The results of the quality assurance activities are documented as defined in the Quality Assurance Plan	Quality Manager
4.2.5 Evaluate Quality Results	
<input type="checkbox"/> Report formats are defined <input type="checkbox"/> Quality Assurance results are communicated to the appropriate Project Team Leads or team members	Quality Manager
<input type="checkbox"/> Quality Assurance results are reviewed as defined in Quality Assurance Plan and at the intervals and/or scheduled dates defined in the project schedule	Quality Manager/Project Manager
<input type="checkbox"/> Evidence of quality issues is analyzed to determine impact and scope of the	Quality Manager/Project

Activities	Responsible Parties
problem(s)	Manager/Project Team Leads
4.2.6 Determine Process Improvements	
<input type="checkbox"/> Quality results are reviewed by appropriate team members and necessary process improvement options are evaluated <input type="checkbox"/> Process improvement recommendations are reviewed and prioritized as needed	Quality Manager/Project Manager/Project Team Leads
<input type="checkbox"/> Corrective Action Plans (CAP)s are developed for implementation of process improvements	Project Manager
<input type="checkbox"/> Impact (cost, schedule, resources) of each process improvement is analyzed and documented	Quality Manager
4.2.7 Change Request Needed?	
<input type="checkbox"/> The proposed process improvement is submitted as a change request if there are measurable cost, schedule and resource impacts <input type="checkbox"/> Process improvements not requiring measurable cost, schedule, or resources change are scheduled for implementation	Quality Manager
4.2.8 Implement Process Improvements	
<input type="checkbox"/> Process improvements not requiring measurable cost, change, and resources are implemented by working with appropriate Project Team Leads and/or team members	Quality Manager/Project Manager/Project Team Leads
<input type="checkbox"/> Approved change requests for process improvements are planned and scheduled for implementation <input type="checkbox"/> The Project Management Plan, Quality Assurance Plan, and any other impacted subsidiary plans are updated to reflect the changes resulting from implementation of process improvement(s) <input type="checkbox"/> Implemented process improvement actions are measured and evaluated over time to determine success of the improvement(s)	Quality Manager/Project Manager

10.2 Checklist for Procurement Management

The following provides a checklist for the key activities associated with each step of this procurement management procedure.

Activities	Responsible Parties
4.2.1 Assign Contracting Officer and Contracting Officer's Representative	
<input type="checkbox"/> Contracting office contacted and CO assigned	Project Officer and/or Project Manager
<input type="checkbox"/> Met with the assigned CO to determine if the action warrants delegation of a COR	Project Officer and/or Project Manager, CO
<input type="checkbox"/> EPA Form 1900-65, Nomination of Contracting Officer's Representative, submitted to the CO	Project Officer and/or Project Manager
<input type="checkbox"/> COR delegation by the CO received	Project Officer/Contract-Level COR and/or Project Manager; CO
<input type="checkbox"/> Government Ethics Form 450, <i>Confidential Financial Disclosure Report</i> , submitted to designated ethics official by each COR	Contract-Level COR
<input type="checkbox"/> COR Training (initial or recertification) completed (within last three years) and 40 CLPs obtained (within two year cycle) for each COR	Contract-Level COR
4.2.2 Develop Acquisition Strategy/Plan	
<input type="checkbox"/> Procurement options for satisfying requirements discussed with CO: <ul style="list-style-type: none"> <input type="checkbox"/> Existing EPA contract <input type="checkbox"/> GSA Multiple Award Schedule Contracts <input type="checkbox"/> EPA BPAs <input type="checkbox"/> Government-wide Acquisition Contracts <input type="checkbox"/> Multi-agency Contracts <input type="checkbox"/> New procurement 	Contract-Level COR and CO
<input type="checkbox"/> Research and evaluation on each relevant procurement option completed	Contract-Level COR and CO
<input type="checkbox"/> The acquisition strategy to include procurement methodology finalized with CO	Contract-Level COR, Project Manager, and CO
<input type="checkbox"/> Acquisition Plan completed and approved	Contract-Level COR, Project Manager, and CO
4.2.3 Prepare PIN Package	
<input type="checkbox"/> PIN package requirements established with CO	Contract-Level COR and CO
<input type="checkbox"/> Procurement Request (EPA Form 1900-8) package completed with the following relevant documentation: <ul style="list-style-type: none"> <input type="checkbox"/> PIN Form <input type="checkbox"/> Form 1900-65A, Nomination of COR <input type="checkbox"/> Copy of the Certificate of Training <input type="checkbox"/> PIN Questionnaire (to be completed during meeting with CO) <input type="checkbox"/> Acquisition Plan 	Contract-Level COR, Project Manager, and CO

<input type="checkbox"/> SOW or SOO <input type="checkbox"/> IGCE <input type="checkbox"/> Budget Information <input type="checkbox"/> Market Survey Information <input type="checkbox"/> Evaluation Criteria <input type="checkbox"/> List of Deliverables <input type="checkbox"/> Labor Categories <input type="checkbox"/> Quality Assurance Surveillance Plan (QASP) <input type="checkbox"/> Quality Assurance Review Forms <input type="checkbox"/> Information Technology Information <input type="checkbox"/> Organizational Conflict of Interest Information <input type="checkbox"/> Non-duplication of Effort Statement (required by some contracting offices) <input type="checkbox"/> Justification for Other than Full and Open	
<input checked="" type="checkbox"/> Determined and obtained necessary approvals and submitted PIN package to CO	Contract-Level COR and Project Manager
<input checked="" type="checkbox"/> PIN Package approved by OAM	Contract-Level COR, Project Manager, CO
4.2.4 Support Solicitation Process	
<input checked="" type="checkbox"/> Supported CO in development of draft and final solicitation	Contract-Level COR
<input checked="" type="checkbox"/> Supported industry day and/or pre-proposal conference	Contract-Level COR
<input checked="" type="checkbox"/> Reviewed and developed responses to vendor questions on solicitation as directed by CO	Contract-Level COR
4.2.5 Support Evaluation, Selection, and Contract Award	
<input checked="" type="checkbox"/> Evaluation team members identified	Project Manager or Contract-Level COR, or WA/DO/TO COR
<input checked="" type="checkbox"/> Evaluation team members fully understand their role and responsibilities, the evaluation process methodology, and requirements of the procurement	Eval Team Member, CO
<input checked="" type="checkbox"/> Evaluation team members completed review of proposals and documented findings and clarifications	Eval Team Member, CO
<input checked="" type="checkbox"/> Contract or WA/DO/TO negotiated and awarded	CO, Eval Team Member (as required)
4.2.6 Review Contract Management Procedures with Contracting Officer	
<input checked="" type="checkbox"/> The contract management procedures (including COR structure and roles and responsibilities) pertaining to specific contract finalized with the CO	Project Manager, Contract-Level COR, CO
<input checked="" type="checkbox"/> EPA Form 1900-65, Nomination of Contracting Officer's Representatives, submitted to the CO for each COR	COR Supervisors
<input checked="" type="checkbox"/> COR Delegation by the CO for each COR received	CO, all CORs
<input checked="" type="checkbox"/> Government Ethics Form 450, Confidential Financial Disclosure Report submitted to designated ethics Official by each COR	All CORs

<input type="checkbox"/> COR Training (initial or recertification) completed (within last three years) and 40 CLPs obtained (within two year cycle) for each COR	All CORs
4.2.7 Establish and Maintain COR Contract File	
<input type="checkbox"/> Strategy for maintaining COR Contract File established	Contract-Level COR and/or DO/TO/WA COR
<input type="checkbox"/> COR Contract File is updated on ongoing basis	Contract-Level COR and DO/TO/WA COR
4.2.9 Prepare WA/DO/TO Procurement Request Package or Contract Modification	
<input type="checkbox"/> PR package requirements established with CO	Contract-Level COR, CO
<input type="checkbox"/> PR (EPA Form 1900-8) package completed with the following relevant documentation: <ul style="list-style-type: none"> <input type="checkbox"/> SOW or SOO <input type="checkbox"/> IGCE <input type="checkbox"/> QASP (if applicable) <input type="checkbox"/> Cover Sheet or Memo WA, TO, or DO Form <input type="checkbox"/> Contracting Officer's Representative Nomination Form (EPA Form 1900-65) <input type="checkbox"/> Copy of the Certificate of Training <input type="checkbox"/> Quality Assurance Review Form <input type="checkbox"/> Non-duplication of Effort Statement (required by some COs) <input type="checkbox"/> SIO approval for IT services (as needed) <input type="checkbox"/> Intra-agency funding request and approval (as needed) <input type="checkbox"/> Government-Furnished Property worksheet <input type="checkbox"/> Justification and Approval for Sensitive and/or Vulnerable Services (as needed) 	DO/TO/WA COR or Contract-Level COR, Project Manager, and CO
<input type="checkbox"/> Approvals on PR package and Funding Authorization obtained	DO/TO/WA COR or Contract-Level COR, Project Manager
<input type="checkbox"/> PR package submitted to CO	Contract-Level COR or DO/TO/WA COR, Project Manager, CO
<input type="checkbox"/> Approval of PR package by CO obtained	Contract-Level COR, CO
<input type="checkbox"/> TO, DO, WA or contract modification issued by CO	CO, All CORs
4.2.11 Review/Approve Proposal or Work Plan	
<input type="checkbox"/> Contractor's Technical/Mgmt/Staffing/Cost Plan and/or Proposal fully reviewed and findings documented	DO/TO/WA COR or Contract-Level COR, Project Manager and/or Team Leads
<input type="checkbox"/> Appropriate personnel for review (with appropriate mix of expertise) identified and briefed on project	
<input type="checkbox"/> Mechanism for obtaining and consolidating inputs has developed	
<input type="checkbox"/> Feedback obtained, consolidated, and reviewed	
<input type="checkbox"/> Recommendation developed.	
<input type="checkbox"/> Recommendation to Contract-Level COR submitted (if applicable)	DO/TO/WA COR or Contract-Level

	COR
<input type="checkbox"/> Recommendation to CO submitted	DO/TO/WA COR or Contract-Level COR
<input type="checkbox"/> Comments provided to contractor; discussions, clarifications, negotiations with Contractor conducted as required	CO, DO/TO/WA COR or Contract-Level COR

4.2.12 Perform Technical Monitoring	
<input type="checkbox"/> Memorandum for contract file prepared for documenting review of plan/proposal and final resolution	DO/TO/WA COR or Contract-Level COR
<input type="checkbox"/> Thorough review of basic contract and contractor proposal completed	All CORs, CO
<input type="checkbox"/> Framework for conducting technical monitoring established; methodology has been established for: <ul style="list-style-type: none"> <input type="checkbox"/> Tracking submission and acceptance of deliverables for each task against schedule requirements <input type="checkbox"/> Obtaining and consolidating feedback on each deliverable, contractor proposal, and overall Contractor performance <input type="checkbox"/> Conducting testing, inspection, and acceptance of requirements (if applicable) <input type="checkbox"/> Conducting In-Progress Reviews and other performance reviews <input type="checkbox"/> Conducting assessments against performance-based metrics/SLAs in accordance with QASP (applicable under a performance-based contract) <input type="checkbox"/> Providing appropriate dialog with Contractor (e.g., conducting regular status meetings) <input type="checkbox"/> Updating tracking mechanisms on a regular basis 	DO/TO/WA COR and Contract-Level COR
<input type="checkbox"/> Status reports submitted and reviewed on a regular basis	All CORs
<input type="checkbox"/> Progress against schedule reviewed on an ongoing basis	All CORs
<input type="checkbox"/> Costs against work plan and schedule are tracked on an ongoing basis	All CORs
<input type="checkbox"/> Status meetings are conducted with the contractor on a regular basis	All CORs
<input type="checkbox"/> Thorough review of each deliverable completed: <ul style="list-style-type: none"> <input type="checkbox"/> Feedback obtained and consolidated in accordance with framework established above <input type="checkbox"/> Recommendations on acceptance or rejection made to Contract-Level COR (as appropriate) or CO <input type="checkbox"/> Feedback provided to Contractor on deliverable <input type="checkbox"/> Review findings and final results documented in contract file 	DO/TO/WA COR or Contract-Level COR
<input type="checkbox"/> Performance Reviews are being performed in accordance with contract and QASP (if applicable)	DO/TO/WA COR or Contract-Level COR
<input type="checkbox"/> Test, inspection, and acceptance is being performed in accordance with contract	DO/TO/WA COR or Contract-Level

and framework established above (if required under the contract)	COR
4.2.13 Perform Financial Monitoring	
<input type="checkbox"/> Framework for evaluating and approving invoices developed: <ul style="list-style-type: none"> <input type="checkbox"/> Developed checklist appropriate for invoice review <input type="checkbox"/> Developed invoice tracking mechanism (e.g., excel spreadsheet) 	DO/TO/WA COR and Contract-Level COR
<input type="checkbox"/> Invoices are being reviewed and approved in a timely manner	DO/TO/WA COR or Contract-Level COR
<input type="checkbox"/> Issues identified have been raised to Contract-Level COR or CO and have been addresses with contractor	DO/TO/WA COR or Contract-Level COR
4.2.14 Conduct WA/DO/TO or Contract Closeout	
<input type="checkbox"/> Certified that all technical requirements of the contract satisfied, that the products or services have been satisfactorily completed within the contract amount, and that the final report and all deliverables received and accepted	DO/TO/WA COR or Contract-Level COR
<input type="checkbox"/> Completed and submitted contractor Past Performance Evaluation	DO/TO/WA COR or Contract-Level COR

11. Organizational Change Management Procedure OETI-PMP-11

This section defines the process by which staff within the EPA's OETI performs Organizational Change Management (OCM) activities.

11.1 Process Flow Diagram

Figure 11-1 identifies the process for OCM.

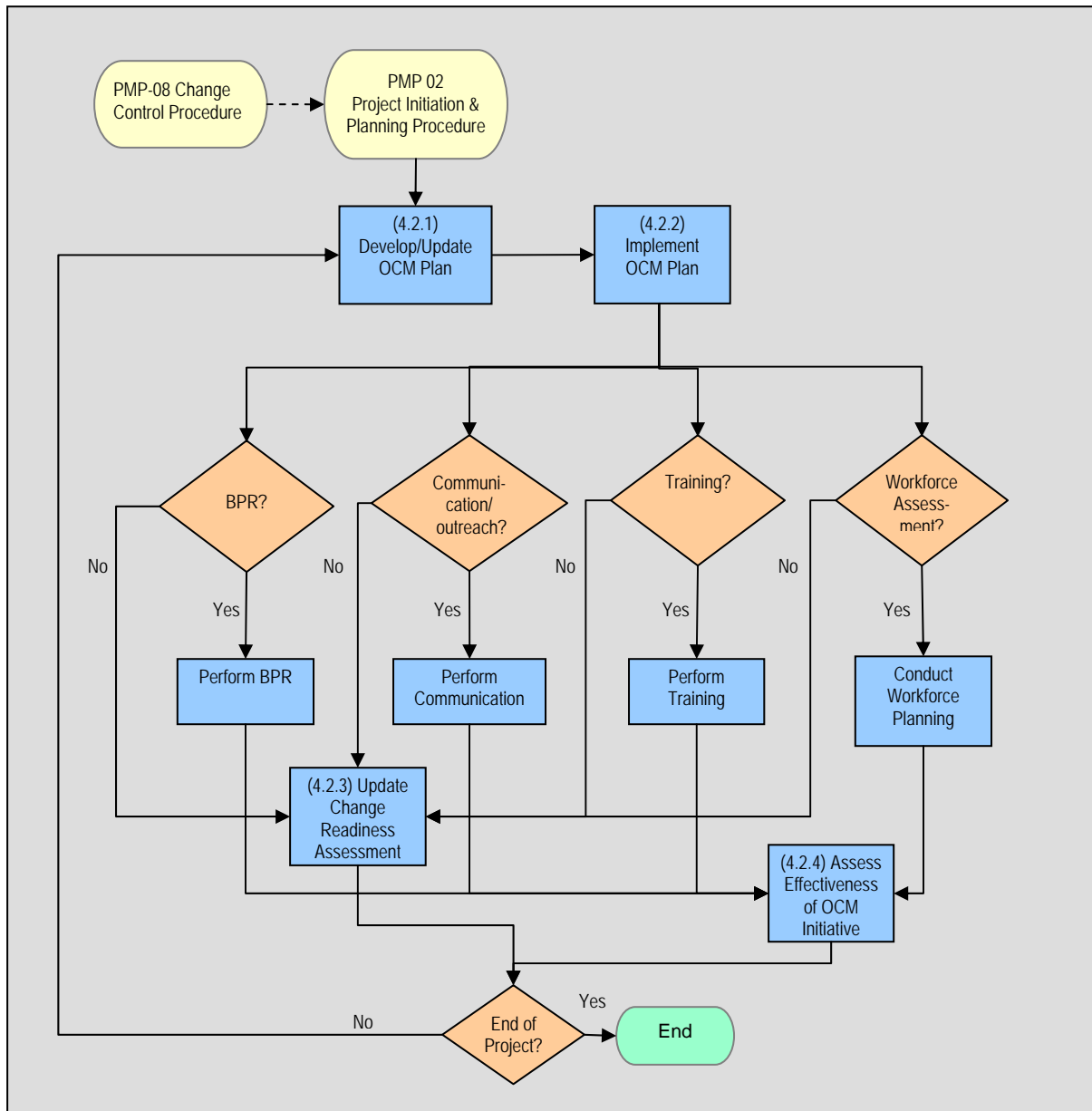


Figure 11-1. Organizational Change Management Process

11.2 Checklist for Organizational Change Management Procedures

The following provides a checklist for the key activities associated with each step of this change management procedure.

Activities	Responsible Parties
4.2.1 Develop/Update OCM Plan	
<input type="checkbox"/> OCM Lead is assigned	Project Manager
<input type="checkbox"/> OCM planning is performed	Project Manager, OCM Lead, Project Team Leads
<input type="checkbox"/> OCM Plan is developed	OCM Lead
<input type="checkbox"/> OCM Plan is reviewed and approved	Project Sponsor, Project Manager
4.2.2 Implement OCM Plan	
<input type="checkbox"/> Initial change assessment is conducted	OCM Lead, OCM Support Team
<input type="checkbox"/> Applicability of BPR for the project is determined <input type="checkbox"/> Applicability of a Communication Plan for the project is determined <input type="checkbox"/> Applicability of training for the project is determined <input type="checkbox"/> Applicability of workforce planning for the project is determined <input type="checkbox"/> Project Team Leads are assigned for applicable OCM project activities	Project Manager, OCM Lead, OCM Support Team
<input type="checkbox"/> OCM performance measurement techniques are implemented <input type="checkbox"/> Approaches have been reviewed by appropriate leadership, and mapped against other project milestones	OCM Lead, OCM Support Team
4.2.3 Update Change Readiness Assessment	
<input type="checkbox"/> Comparative analysis with initial Change Assessment is conducted <input type="checkbox"/> Gaps are assessed between desired state and current state <input type="checkbox"/> Additional OCM activities are defined as a result of the analysis (as required) <input type="checkbox"/> Change readiness assessment has been conducted	OCM Lead/OCM Support Team
4.2.4 Assess Effectiveness of OCM Initiatives	
<input type="checkbox"/> Strategy for monitoring and measuring progress/success is defined <input type="checkbox"/> Effectiveness of OCM initiatives is assessed <input type="checkbox"/> OCM activities are added or refined as necessary	OCM Lead/OCM Support Team

12. Document Management Procedure OETI-PMP-12

This section defines the process by which staff within the EPA's OETI performs document management activities.

12.1 Process Flow Diagram

Figure 12-1 depicts the process for performing document management.

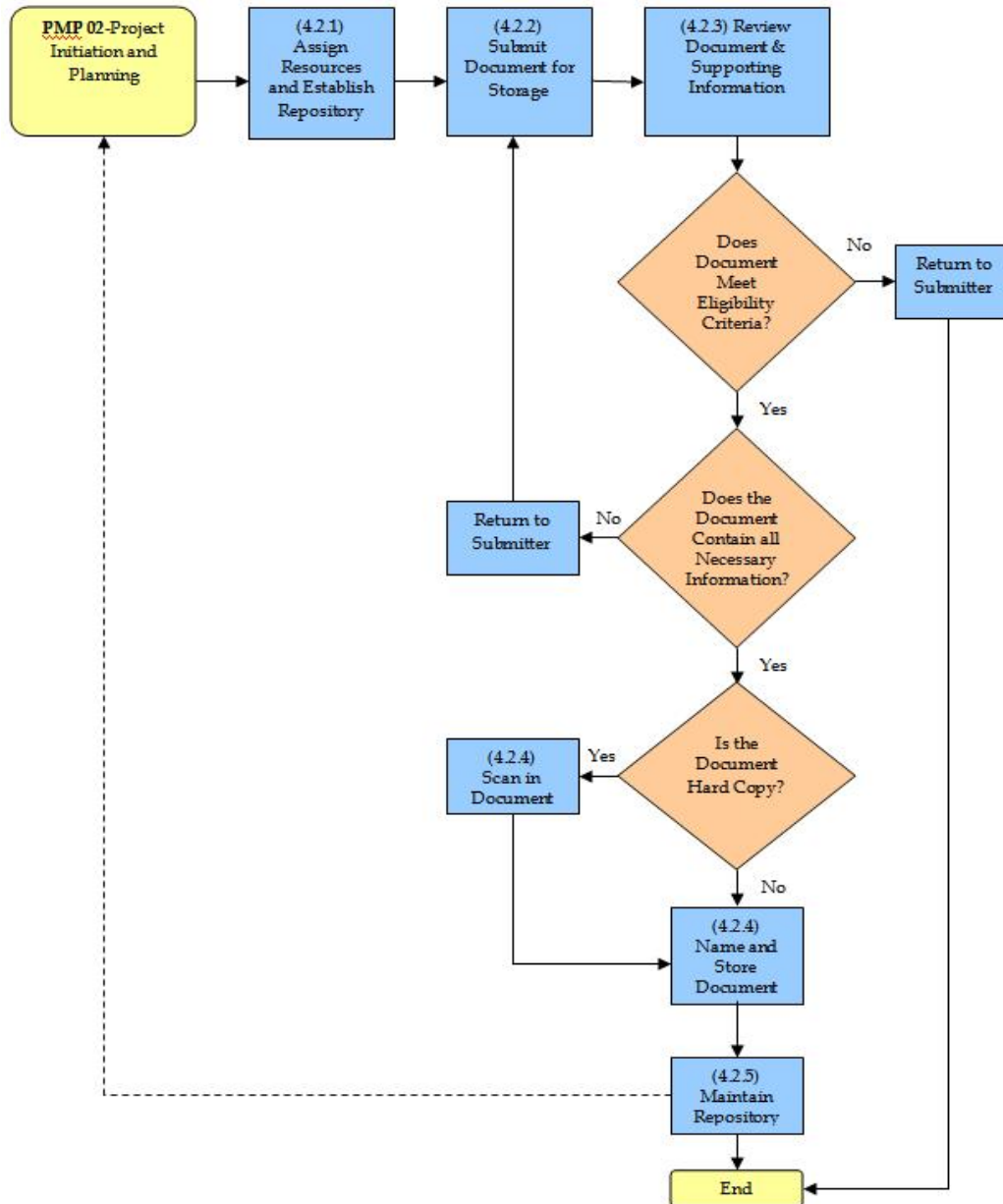


Figure 12-1. Document Management Process Flow

12.2 Checklist for Document Management

The following provides a checklist for the key activities associated with each step of this document management procedure.

Activities	Responsible Parties
4.2.1 Assign Resources and Establish Repository	
<input type="checkbox"/> Document Coordinator is assigned <input type="checkbox"/> Document Filing Specialist is assigned <input type="checkbox"/> Folder structure and security are approved	Project Manager
<input type="checkbox"/> Folder structure is created <input type="checkbox"/> Folder security is defined	Document Coordinator
<input type="checkbox"/> Filing cabinet is set up to maintain required hard copy documents	Document Filing Specialist
4.2.2 Submit Document for Storage	
<input type="checkbox"/> Document Submission Form is completed and submitted to Document Coordinator <input type="checkbox"/> Electronic or hard copy documents are transmitted, along with comments collected or addressed in its support, to the Document Coordinator	Submitter
4.2.3 Review Document and Supporting Information	
<input type="checkbox"/> Document is compared to completed Document Submission Form to determine whether it qualifies for storage <input type="checkbox"/> Notification of document's ineligibility for storage is sent to Submitter, if necessary <input type="checkbox"/> Storage requirement information is reviewed and found complete <input type="checkbox"/> Any additional information necessary is obtained from Submitter	Document Coordinator
4.2.4 Name and Store Document	
<input type="checkbox"/> Appropriate naming conventions are applied <input type="checkbox"/> Document Submission Form is updated <input type="checkbox"/> Document is loaded into the electronic document repository <input type="checkbox"/> Email indicating completion of process and location of document in the appropriate repository or repositories is sent to Submitter	Document Coordinator
<input type="checkbox"/> Eligible documents provided in hard copy are scanned and provided in an electronic format <input type="checkbox"/> Signed hard copy documents are filed in filing cabinet with Document Submission Form	Document Filing Specialist
4.2.5 Maintain Repository	
<input type="checkbox"/> Existing folder structure and metadata are reviewed against newly submitted documents and any necessary changes are made <input type="checkbox"/> Basic maintenance for the automated document management tool is performed	Document Coordinator
<input type="checkbox"/> Changes are made to the filing cabinet, as necessary	Document Filing Specialist
<input type="checkbox"/> Updates/changes to criteria, folder structure, metadata or security are approved	Project Manager

13. Project Closure Procedure OETI-PMP-13

This section defines the process by which staff within the EPA's OETI performs project closure activities.

13.1 Process Flow Diagram

Figure 13-1 identifies the process for project closure, which originates with the development of the project closure procedures.

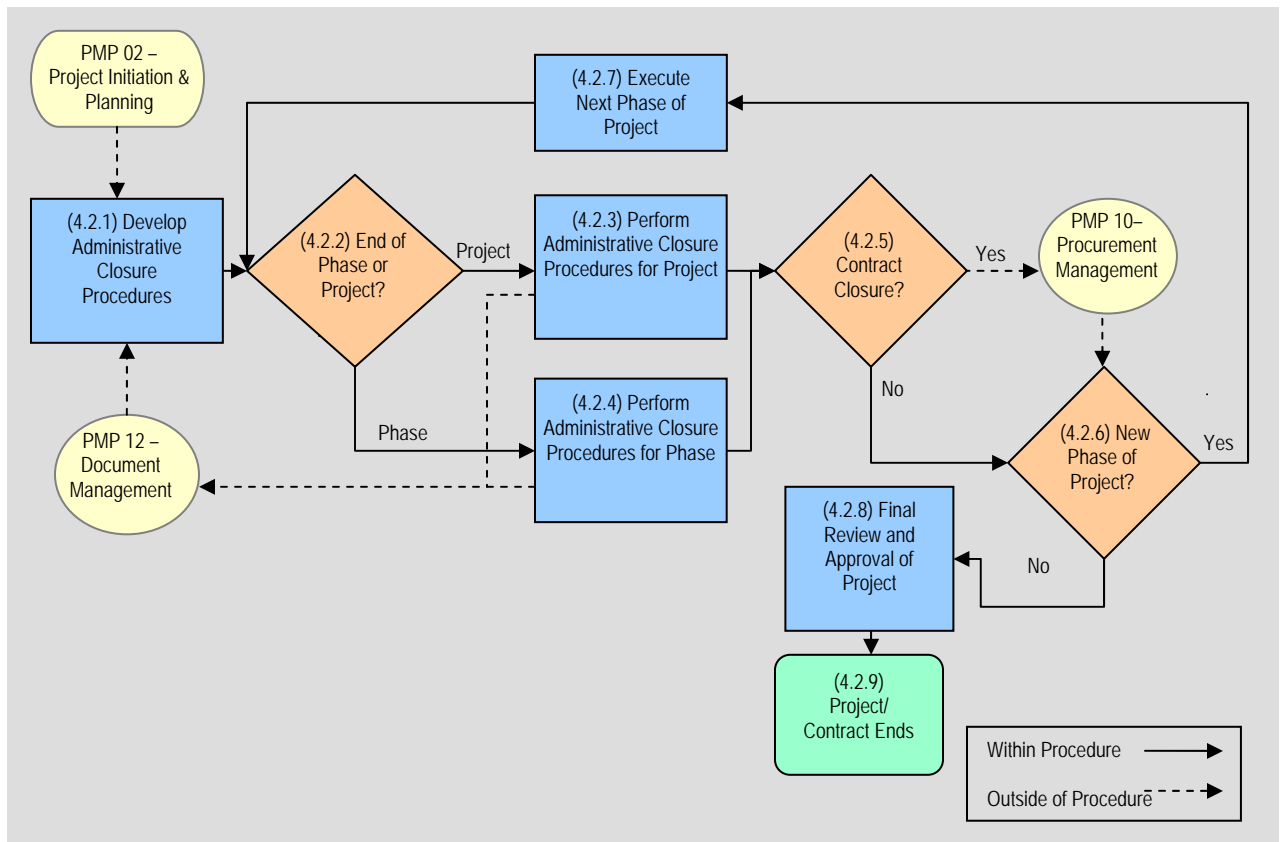


Figure 13-1. Project Closure Process Flow

13.2 Checklist for Project Closure

The following provides a checklist for the key activities associated with each step of this project closure procedure.

Activities	Responsible Parties
4.2.1 Develop Administrative Closure Procedures	

Activities	Responsible Parties
<input type="checkbox"/> External and internal project closure requirements are identified <input type="checkbox"/> Project closure planning is conducted to address the following (as applicable): <ul style="list-style-type: none"> <input type="checkbox"/> Roles and responsibilities of project resources <input type="checkbox"/> Final project approvals, sign-offs <input type="checkbox"/> Archival of project artifacts and deliverables <input type="checkbox"/> Lessons learned <input type="checkbox"/> End of phase requirements <input type="checkbox"/> Human resources requirements <input type="checkbox"/> Transition plan requirements <input type="checkbox"/> Project Close Out Report requirements <input type="checkbox"/> Physical asset disposal or transfer <input type="checkbox"/> Administrative closure procedures are documented, including a transition plan if required <input type="checkbox"/> Administrative closure procedures are made consistent with the scope defined in the Project Management Plan <input type="checkbox"/> Appropriate closure activities are reflected in the project schedule	Project Manager/Project Team Leads
<input type="checkbox"/> Contract closure requirements are identified, if applicable	Project Manager/Project Team Leads/CO/COR
<input type="checkbox"/> Responsibility for developing administrative closure procedures are assigned <input type="checkbox"/> Administrative closure procedures are reviewed and approved	Project Manager
4.2.2 End of a Phase or Project?	
<input type="checkbox"/> Determination is made whether the end of a phase or end of the project is imminent	Project Manager/Project Team Leads
4.2.3 Perform Administrative Closure Procedures for Project	
<input type="checkbox"/> Lessons learned are documented <input type="checkbox"/> Feedback from team members is solicited for incorporation into the Project Closure Report (if applicable) <input type="checkbox"/> For system projects, required OEI SLCM decision papers are prepared and submitted <input type="checkbox"/> Human Resource requirements are addressed. Possible items include post-closure project staffing activities for all project resources and delivery of performance feedback <input type="checkbox"/> Project artifacts and deliverables are archived <input type="checkbox"/> Formal transition of product or project occurred (if applicable) <input type="checkbox"/> The project assets (workspace, computers etc.) are transferred as applicable	Project Manager/Project Team Leads
4.2.4 Perform Administrative Closure Procedures for Phase	
<input type="checkbox"/> Lessons learned are documented <input type="checkbox"/> Human Resource requirements are addressed. Possible items include post-closure	Project Manager/Project Team Leads

<p>project staffing activities for phase project resources and delivery of performance feedback</p> <p><input type="checkbox"/> Project artifacts and deliverables are archived</p> <p><input type="checkbox"/> Formal transition of product or project phase occurred (if applicable)</p> <p><input type="checkbox"/> As applicable, approval is obtained to move to next phase of project. For system projects, required OEI SLCM decision papers are prepared, submitted and approved</p>	
4.2.5 Contract Closure?	
<input type="checkbox"/> A determination is made whether contract closure is needed as part of the end of the phase or the end of the project	Project Manager/Project Team Leads/CO/COR
<input type="checkbox"/> If applicable, contract closure procedures are executed per the requirements defined in the contract, task order, procedures etc., for either the end of the phase or the end of the project (<i>see the checklist in Appendix B, PMP-10 Procurement Management Procedure</i>)	Project Manager/Project Team Leads/CO/COR
4.2.7 Execute Next Phase of Project	
<input type="checkbox"/> If applicable, a new project phase is initiated	Project Manager/Project Team Leads
4.2.8 Final Review and Approval of Project	
<input type="checkbox"/> Project is reviewed and formally approved.	Project Manager
4.2.9 Project/Contract Ends	
<input type="checkbox"/> All project closure activities are completed	Project Manager

Acronyms

The following acronyms shown below are referenced in this document.

Abbreviation	Description
CAM	Control Account Manager
CAP	Corrective Action Plan
CCB	Change Control Board
CO	Contracting Officer
COR	Contracting Officer's Representative
CR	Change Request
DO	Delivery Order
EPA	Environmental Protection Agency
EV	Earned Value
IMS	Integrated Master Schedule
OCM	Organizational Change Management
ODC	Other Direct Cost
OEI	Office of Environmental Information
OETI	Office of Enterprise Technology and Innovation
OMB	Office of Management and Business
PM	Project Management
PMI	Project Management Institute
PMP	Project Management Plan
RM	Requirements Management
ROM	Rough Order of Magnitude
SMP	System Management Plan
SPI	Schedule Performance Index
TO	Task Order
WA	Work Assignment